



# 3K 4K ColorVu Bullet & Turret Camera User Manual

## User Manual

Thank you for purchasing our product. If there are any questions, or requests, do not hesitate to contact the dealer.

This manual applies to the models below:

Type	Model
Type I Camera	DS-2CE12KF3T-PIRXO
	DS-2CE12UF3T-PIRXO
Type II Camera	DS-2CE72KF3T-PIRXO
	DS-2CE72UF3T-PIRXO

This manual may contain several technical mistakes or printing errors, and the content is subject to change without notice. The updates will be added to the new version of this manual. We will readily improve or update the products or procedures described in the manual.

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## **Initiatives on the Use of Video Products**

Thank you for choosing Hikvision products.

Technology affects every aspect of our life. As a high-tech company, we are increasingly aware of the role technology plays in improving business efficiency and quality of life, but at the same time, the potential harm of its improper usage. For example, video products are capable of recording real, complete and clear images. This provides a high value in retrospect and preserving real-time facts. However, it may also result in the infringement of a third party's legitimate rights and interests if improper distribution, use and/or processing of video data takes place. With the philosophy of "Technology for the Good", Hikvision requests that every end user of video technology and video products shall comply with all the applicable laws and regulations, as well as ethical customs, aiming to jointly create a better community.

### **Please read the following initiatives carefully:**

1. Everyone has a reasonable expectation of privacy, and the installation of video products should not be in conflict with this reasonable expectation. Therefore, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range, when installing video products in public areas. For non-public areas, a third party's rights and interests shall be evaluated when installing video products, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products.
2. The purpose of video products is to record real activities within a specific time and space and under specific conditions. Therefore, every user shall first reasonably define his/her own rights in such specific scope, in order to avoid infringing on a third party's portraits, privacy or other legitimate rights.
3. During the use of video products, video image data derived from real scenes will continue to be generated, including a large amount of biological data (such as facial images), and the data could be further applied or reprocessed. Video products themselves could not distinguish good from bad regarding how to use the data based solely on the images captured by the video products. The result of data usage depends on the method and purpose of use of the data controllers. Therefore, data controllers shall not only comply with all the applicable laws and regulations and other normative requirements, but also respect international norms, social morality, good morals, common practices and other non-mandatory requirements, and respect individual privacy, portrait and other rights and interests.
4. The rights, values and other demands of various stakeholders should always be considered when processing video data that is continuously generated by video products. In this regard, product security and data security are extremely crucial. Therefore, every end user and data controller, shall undertake all reasonable and necessary measures to ensure data security and avoid data leakage, improper disclosure and improper use, including but not limited to, setting up access control, selecting a suitable network environment (the Internet or Intranet) where video products are connected,

establishing and constantly optimizing network security.

Video products have made great contributions to the improvement of social security around the world, and we believe that these products will also play an active role in more aspects of social life. Any abuse of video products in violation of human rights or leading to criminal activities are contrary to the original intent of technological innovation and product development. Therefore, each user shall establish an evaluation and tracking mechanism of their product application to ensure that every product is used in a proper and reasonable manner and with good faith.

## About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<https://www.hikvision.com/>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATTER PREVAILS.

## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC compliance:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### FCC Conditions

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European

standards listed under the Low Voltage Directive 2014/35/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new

equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may

include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information, see: [www.recyclethis.info](http://www.recyclethis.info).

### Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

### Warning

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



## Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into “Warnings” and “Cautions”.

**Warnings:** Serious injury or death may occur if any of the warnings are neglected.

**Cautions:** Injury or equipment damage may occur if any of the cautions are neglected.

	
<b>Warnings</b> Follow these safeguards to prevent serious injury or death.	<b>Cautions</b> Follow these precautions to prevent potential injury or material damage.



### Warnings

- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 12 VDC according to the IEC60950-1 and IEC62368-1 standard. Refer to technical specifications for detailed information.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- An all-pole mains switch shall be incorporated in the electrical installation of the building.
- Do not connect multiple devices to one power adapter to avoid over-heating or a fire hazard caused by overload.
- Make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cord, and then contact the service center.
- Never attempt to disassemble the camera by unprofessional personal.



### Cautions

- No naked flame sources, such as lighted candles, should be placed on the equipment.
- Install the equipment according to the instructions in this manual.
- To prevent injury, this equipment must be securely attached to the floor/wall in accordance with the installation instructions.
- Do not drop the camera or subject it to physical shock.
- Do not touch sensor modules with fingers.
- Do not place the camera in extremely hot, cold (the operating temperature shall be -40°C to 60°C), dusty or damp locations, and do not expose it to high electromagnetic radiation.
- If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently.

- Do not aim the camera at the sun or extra bright places.
- The sensor may be burned out by a laser beam, so when any laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.
- Do not expose the device to high electromagnetic radiation or extremely hot, cold, dusty or damp environment.
- To avoid heat accumulation, good ventilation is required for the operating environment.
- Keep the camera away from liquid while in use for non-water-proof device.
- While in delivery, the camera shall be packed in its original packing, or packing of the same texture.

## 1 Introduction

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### 1.1 Product Features

The main features are as follows:

- High quality imaging with 3K/4K resolution
- High performance CMOS sensor
- OSD menu with configurable parameters
- 24-hour color image
- Smart light
- 3-axis adjustment
- High quality audio with audio over coaxial cable, built-in microphone

### 1.2 Overview

#### 1.2.1 Overview of Type I Camera

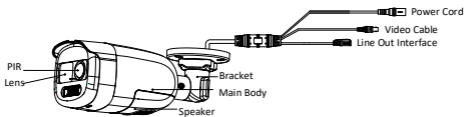


Figure 1-1 Overview of Type I Camera

#### 1.2.2 Overview of Type II Camera

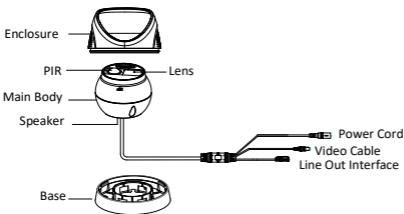


Figure 1-2 Overview of Type II Camera

## 2 Installation

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### *Before you start*

- Make sure that the device in the package is in good condition and all the assembly parts are included.
- Make sure that all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Check whether the power supply is matched with your power output to avoid damage.

- Make sure the wall is strong enough to withstand three times the weight of the camera and the mount.
- If the product does not function properly, contact your dealer or the nearest service center. DO NOT disassemble the camera for repair or maintenance by yourself.

## 2.1 Installation of Type I Camera

### 2.1.1 Ceiling/Wall Mounting without Junction Box

#### Steps:

1. Paste the drill template (supplied) to the installation location.
2. (Optional) For cement ceiling, drill the screw holes with a 5.5 mm drill and insert the supplied wall plugs.
3. (Optional) Drill the cable hole, when the cables are routed through the ceiling.
4. Secure the camera to ceiling with three PA4 × 25 screws (supplied).

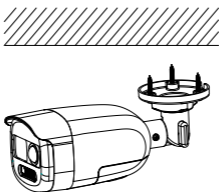


Figure 2-1 Secure the Camera to the Ceiling

5. Connect the power cord and video cable.
6. Power on the camera to adjust the view angle according to the figure below.

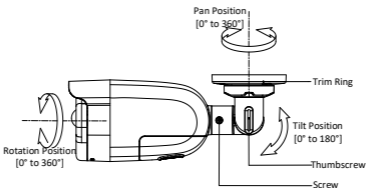


Figure 2-2 3-Axis Adjustment

### 2.1.2 Ceiling/Wall Mounting with Junction Box

#### Before you start:

- You need to purchase a junction box in advance.
- Ceiling mounting and wall mounting are similar. Following steps take wall mounting as an example.

#### Steps:

1. Paste the drill template for junction box to the installation location.
2. (Optional) For cement wall, drill the screw holes with a 5.5 mm drill and insert the supplied wall plugs.
3. (Optional) Drill the cable hole, when the cables are routed through the wall.
4. Take apart the junction box.
5. Fix the camera to the junction box cover with three PM4 × 10 screws.



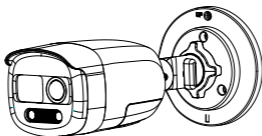


Figure 2-3 Fix the Camera to the Junction Box Cover

6. Secure the junction box body on the wall with three PA4 × 25 screws (supplied).

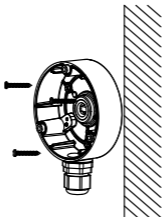


Figure 2-4 Secure the Junction Box on the Wall

7. Route the cables through the bottom cable hole or side cable hole of the junction box and connect the cables.
8. Fix the junction box cover on its body with three PM3 × 16 L6 screws.

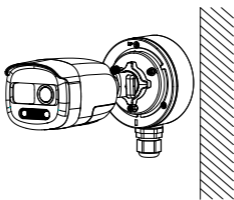


Figure 2-5 Fix the Cover to Its Body

9. Refer **Step 6** of **Section 2.1.1** to finish installation.

## 2.2 Installation of Type II Camera

### 2.2.1 Ceiling Mounting without Junction Box

#### Steps:

1. Paste the drill template (supplied) to the installation location.
2. (Optional) For cement ceiling, drill the screw holes with a 5.5 mm drill and insert the supplied wall plugs.
3. Install the camera to ceiling.
  - i. Secure the installation plate to the ceiling with three PA4 × 25 screws (supplied).
  - ii. Fit the camera onto the installation plate.
  - iii. Turn the camera as the figure below until it snaps into the installation plate.

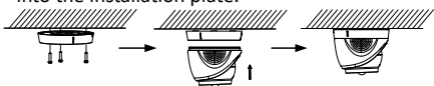


Figure 2-6 Install the Camera to Ceiling

4. Connect the power cord and video cable.
5. Power on the camera to adjust the view angle according to the figure below.

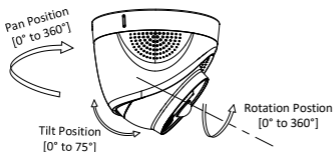


Figure 2-7 3-Axis Adjustment

- 1). Rotate the enclosure to adjust the pan position [0° to 360°].
- 2). Move the main body up and down to adjust the tilt position [0° to 75°].
- 3). Rotate the main body to adjust the rotation position [0° to 360°].

## 2.2.2 Ceiling Mounting with Junction Box

### Before you start:

- You need to purchase a junction box in advance.
- Ceiling mounting with a junction box is similar to ceiling mounting with an inclined ceiling mount. Following steps take a junction box as an example.

### Steps:

1. Loosen screws to take apart the junction box.
2. Paste the drill template for junction box to the installation location.
3. (Optional) For cement ceiling, drill the screw holes with a 5.5 mm drill and insert the supplied wall plugs.
4. (Optional) Drill the cable hole, when the cables are routed through the ceiling.
5. Secure the junction box body on the ceiling with three or four PA4 × 25 screws according to the actual object.
6. Fix the camera to the junction box.

- For DS-1280ZJ-S/DS-1281ZJ-S:

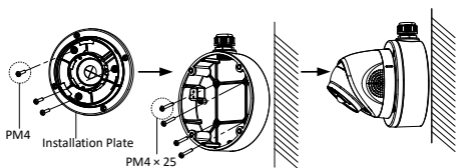


Figure 2-8 Fix the Camera to the Junction Box

- For DS-1280ZJ-TR13

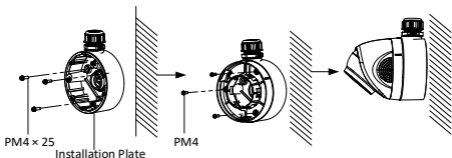


Figure 2-9 Fix the Camera to the Junction Box

7. Route the cables through the bottom cable hole or the side cable hole of the junction box.
8. Refer to **Step 5** of **Section 2.2.1** to adjust the angle and finish the installation.

## 2.2.3 Wall Mounting

### Before you start:

You need to purchase a wall mount in advance.

### Steps:

1. Drill  $\Phi$  10 mm screw holes in the wall where you want to install the wall mount.
2. Use four M6 expansion bolts to fix the wall mount onto the wall.

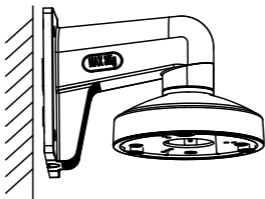


Figure 2-10 Fix the Wall Mount

3. Use three PM4 screws to fix the installation plate onto the wall mount.

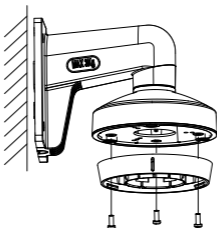


Figure 2-11 Fix the Installation Plate

4. Refer to **Steps 3 to 5** of Section 2.2.1 to finish installation.

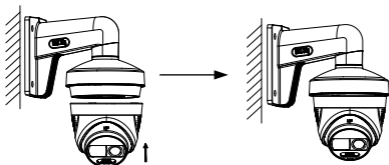


Figure 2-12 Finish Installation

### 3 Menu Description

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Please follow the steps below to call the menu.

**Note:**


The actual display may vary with your camera model.

**Steps:**

1. Connect the camera with the TVI DVR and the monitor, as shown in figure 3-1.



Figure 3-1 Connection

2. Power on the camera, TVI DVR, and monitor to view the image on the monitor.
3. Click PTZ Control to enter the PTZ Control interface.
4. Call the camera menu by clicking  button or calling preset No. 95.

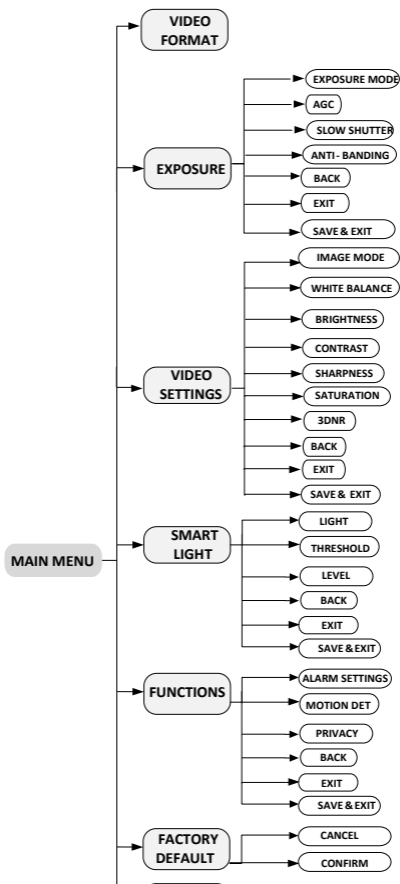


Figure 3-2 Main Menu Overview

5. Click the direction buttons to control the camera.
  - 1). Click up/down direction buttons to select menu options.
  - 2). Click Iris + to confirm the selection.
  - 3). Click left/right direction buttons to adjust the value of the selected option.

### 3.1 VIDEO FORMAT

You can set the video format to 3K@20fps (16:9 aspect ratio), 4MP@25fps, 4MP@30fps, 2MP@25fps, 2MP@30fps.

You can set the video format to 8MP@12.5fps (16:9 aspect ratio), 8MP@15fps, and 3K@20fps, 2MP@25fps, 2MP@30fps.

You can also select PAL, or NTSC in CVBS mode.

### 3.2 EXPOSURE

#### EXPOSURE MODE

You can set the **EXPOSURE MODE** to **GLOBAL**, **BLC**, **HLC**, **WDR**, or **HLS**.

- **GLOBAL**

GLOBAL refers to the normal exposure mode which adjusts lighting distribution, variations, and non-standard processing.

- **BLC (Backlight Compensation)**

BLC (Backlight Compensation) compensates light to the object in the front to make it clear, but this may cause over-exposure of the background where the light is strong.

- **HLC (Highlight Compensation)**

HLC stands for highlight compensation. The camera detects strong spots (over-exposure portion of image) and reduces the brightness of strong spots to improve the overall images.

- **WDR (Wide Dynamic Range)**

The wide dynamic range (WDR) function helps the camera provide clear images even under back light circumstances. When there are both very bright and very dark areas simultaneously in the field of view, WDR balances the brightness level of the whole image and provide clear images with details.

- **HLS (Highlight Suppression)**

It is the same visual effect as the solar eclipse. If the brightness of a part in the image exceeds the threshold, this part will become black. Then whole image can be clear.

### **AGC (Auto Gain Control)**

It optimizes the clarity of the image in poor light conditions. The **AGC** level can be set to **HIGH**, **MEDIUM**, or **LOW**.

**Note:**

The noise will be amplified when setting the **AGC** level.

### **SLOW SHUTTER**

**SLOW SHUTTER** increases the exposure time on a single frame, which makes a camera more sensitive to the light so it can produce images even in low lux conditions.

You can set the **SLOW SHUTTER** function as OFF, x2, x4, x8, or x16(X16 is not supported under the video format of 3K@20fps) according to the different light conditions.

**Note:**

Some models support slow shutter.

**SLOW SHUTTER** is not supported by the cameras with 4K resolution.

### **ANTI-BANDING**

**ANTI-BANDING** is to prevent the phenomenon of horizontal lines (banding) when photographing images in low frequency light or high brightness environments.

## **3.3 VIDEO SETTINGS**

Move the cursor to **VIDEO SETTINGS** and click Iris+ to enter the submenu. **IMAGE MODE**, **WHITE BALANCE**, **BRIGHTNESS**, **CONTRAST**, **SHARPNESS**, **SATURATION**, and **3DNR** are adjustable.

VIDEO SETTINGS	
IMAGE MODE	◀ STD ▶
WHITE BALANCE	↵
BRIGHTNESS	◀ 5 ▶
CONTRAST	◀ 5 ▶
SHARPNESS	◀ 5 ▶
SATURATION	◀ 5 ▶
DNR	◀ 5 ▶
MIRROR	◀ OFF ▶
BACK	↵
EXIT	↵
SAVE & EXIT	↵

Figure 3-3 VIDEO SETTINGS

## IMAGE MODE

**IMAGE MODE** is used to adjust the image saturation, and you can set it to **STD** (Standard), **HIGH-SAT** (High Saturation), or **HIGHLIGHT** (better indoor facial details).

## WHITE BALANCE

White balance, the white rendition function of the camera, is to adjust the color temperature according to the environment. It can remove unrealistic color casts in the image. You can set **WHITE BALANCE** mode to **AUTO**, **OUTDOOR**, **GLOBAL** or **MANUAL**.

- **MANUAL**

You can set the **R-GAIN/B-GAIN** value to adjust the shades of red/blue color of the image.

WHITE BALANCE	
MODE	◀ MANUAL ▶
R-GAIN	◀ 5 ▶
B-GAIN	◀ 5 ▶
BACK	↑ ↓
EXIT	↑ ↓
SAVE&EXIT	↑ ↓

Figure 3-4 WHITE BALANCE

## BRIGHTNESS

Brightness refers to the brightness of the image. You can set the brightness value from 1 to 9 to darken or brighten the image. The greater the value is, the brighter the image is.

## CONTRAST

This feature enhances the difference in color and light between parts of an image.

## SHARPNESS

Sharpness determines the amount of detail an imaging system can reproduce.

## SATURATION

Saturation is the proportion of pure chromatic color in the total color sensation. Adjust this feature to change the saturation of the color.

## 3DNR (Digital Noise Reduction)

The **3DNR** function can decrease the noise effect, especially when capturing moving images in poor light conditions and delivering more accurate and sharp image. You can set the **3DNR** value from 1 to 9.

## 3.4 SMART LIGHT

Under the **SMART LIGHT** sub-menu, you can set the mode to **OFF** or **AUTO**.

- **OFF**

Set it to **OFF** to give up this function.

- **AUTO**

You can set **THRESHOLD** and **LEVEL** in this section.

### THRESHOLD

The higher the threshold is, the more sensitive the device is to dark environment.

### LEVEL

You can adjust the maximum brightness of supplement light.

**Note:**

If the smart light is set to **OFF** and the camera triggers an alarm, and if the environment is darker than the set minimum illumination threshold, the camera will

automatically turn on the white light and set it to 1-level brightness.

## 3.5 FUNCTIONS

In the **FUNCTIONS** submenu, you can set the motion detection and the privacy mask of the camera.

### 3.5.1 ALARM SETTINGS

#### ALARM MODE

In the **ALARM** mode, you can select the **ALARM MODE** as **SOLID**, or **FLASHING**.

- **SOLID**

Select the **ALARM MODE** as **SOLID**. In this way, the white light source turns on, when the PIR module received the alarm signal.

In **TIME SETTING**, you can set the time as 5 s, 10 s, 15 s, 30 s, or 60 s, which means that the solid mode stays for the set time when the camera receives one alarm signal.

**Note:**

The solid mode stays for another set time when the second alarm signal is received, and the rest can be done in the same way.

- **FLASHING**

Select the **ALARM MODE** as **FLASHING**. In this way, the white light source flashes when the PIR module receives the alarm signal.

#### PIR LEVEL

Adjust the sensitivity of the PIR module, and the higher the value is, the more sensitive the PIR module is.

#### PIR DET MODE

**OUTDOOR** and **INDOOR** are selectable for PIR DET MODE switch.

#### ALARM SOURCE

You can set **ALARM SOURCE** as **SIREN**, **ATTENTION**, **WARNING** and **USER-DEFINED**.

**Note:**

**USER-DEFINED** option appear on the interface only after the user uploads the custom voice.

#### ALARM TIMES

You can set **ALARM TIMES** from 1 to 5, and the default number is 3.

#### SPEAKER

You can set **SPEAKER** to **AUTO**, **BUILT-IN** or **EXTERNAL**.

**AUTO:**

The built-in speaker will play the audio source if the Lineout cable is not connected to any device.

The external speaker will play the audio source if the Lineout cable is connected to an external device.

**BUILT-IN:** The built-in speaker will play the audio source.

**EXTERNAL:** The external speaker will play the audio source.

#### VOLUME

You can select **VOLUME** as **LOW**, **MEDIUM** or **HIGH**.

### 3.5.2 MOTION DETECTION

In the user-defined motion detection observation area, the moving object can be detected and the alarm will

be triggered. Up to 4 motion detection areas can be configured.

MOTION DET	
MODE	◀ OFF ▶
AREA 0	↵
AREA 1	↵
AREA 2	↵
AREA 3	↵
COLOR	◀ RED ▶
SENSITIVITY	◀ 5 ▶
TRANSPARENCY	◀ OFF ▶
BACK	↵
EXIT	↵
SAVE & EXIT	↵

Figure 3-5 MOTION

Select a **MOTION** area. Set the **MODE** as **ON**. Click the up/down/left/right button to define the position, and the size of the area. Set the **SENSITIVITY** from 1 to 9.

### 3.5.3 PRIVACY

The privacy mask allows you to cover certain areas which you do not want to be viewed or recorded. Up to 4 privacy areas are configurable.

PRIVACY	
MODE	◀ ON ▶
AREA 0	↵
AREA 1	↵
AREA 2	↵
AREA 3	↵
COLOR	◀ RED ▶
TRANSPARENCY	◀ OFF ▶
BACK	↵
EXIT	↵
SAVE & EXIT	↵

Figure 3-6 PRIVACY

Select a **PRIVACY** area. Set **MODE** as **ON**. Click up/down/left/right button to define the position, and the size of the area

### 3.6 FACTORY DEFAULT

Reset all the settings except video format to factory defaults.

### 3.7 EXIT

Move the cursor to **EXIT** and click Iris+ to exit the menu.

### 3.8 SAVE & EXIT

Move the cursor to **SAVE & EXIT** and click Iris+ to save the settings and exit the menu.