

PROS CS (Client-Server)

Installation and Basic-configuration Guide

Contents

PF	ROS C	CS (CI	ient-Server)	1
In	stalla	ation	and Basic-configuration Guide	1
	1.	Ove	rview	2
	2.	Intro	٥	3
	3.	UPG	RADING from PROS PLUS to PROS CS	3
	4.	PRO	S CS installation steps:	3
	4.	1	PROS CS installation requirements	3
	4.	2	PROS CS installation folder	3
	4.	3	PROS CS Products	4
	4.	4	PROS CS Database requirements	4
	5.	Basi	c configuration	5
	5.	1	PROS Server configuration	6
	5.	2	Database configuration	7
	5.	3	PROS Client configuration	9

1. Overview

PROS CS is Client-Server based software. The server is installed only in one PC (together with the client) and the client can be installed on more PCs (without installing the server on those PCs). The client running on the same PC as the server does not require USB Dongle to connect to the server. The client running on a remote PC requires USB Dongle to connect to the server. (All clients can connect to the server without the USB Dongle until 2014)

If you use the client from a remote PC, port forwarding needs to be done so the client can connect to the server. This is done in the router connected to the Internet. The Ports that need to be forwarded can be found in the PROS Server configuration (see chapter 5.1).



2. Intro

This document will guide you through the installation and basic configuration of PROS CS.

You can install the following products with this setup:

- PROS Client only
- PROS Client + PROS Server
- PROS Client + PROS Server + Web Server (for generating reports only)

3. UPGRADING from PROS PLUS to PROS CS

If you are already using PROS Plus and want to upgrade to PROS CS, all you need to do is uninstall PROS Plus and install PROS CS to the same location.

Important note: After uninstalling PROS Plus - do not move/delete the database folder and its contents. PROS CS will continue using the same database as PROS Plus.

4. PROS CS installation steps:

4.1 PROS CS installation requirements

PROS CS requires additional components to be installed in order to work properly. If some of the components are already installed, they will not be shown in this list (picture 1).

Status	Requirement
Pending	Crystal Reports for .NET Framework 4.0



4.2 PROS CS installation folder

PROS CS installation folder can be changed during installation

Destinati Click Nex	on Folder ct to install to this folder, or click Change to install to a	different folder.
D	Install PROS CS to: C:\Videx\PROS Plus\	Change
nstallShield -	< Back	Next > Cancel

Picture 2

4.3 PROS CS Products

There are three products included in the PROS CS setup: PROS Client, PROS Server and Web Server.

- **PROS Client** is the software that connects to the PROS Server and it is used for configuring and maintaining hardware, users and other configurations.
- **PROS Server** is the software that communicates with the hardware and the clients (PROS Client software) and reads/writes data into the database.
- **Web Server** is the software used for generating reports from an internet browser (Internet Explorer, Google Chrome, Mozilla Firefox....).

The installation of PROS Server and Web Server is optional and if it is not required you can choose "**This feature will not be available**" from the setup window.

ustom Sel	up			
Select the p	rogram features you want install	ed.		
l <mark>ick o</mark> n an ico	on in the <mark>list below to change how</mark>	i a feature is in	stalled.	
	Server		Feature Description	
<u>.</u>	This feature will be installed on local hard drive.			
	local hard drive.			
	🗇 This feature will be in	stalled when	required.	
	× This feature will not b	pe available.		
stall to: :\XPR\PROS	Plus\			Change
				Unange
tallShield —				0



4.4 PROS CS Database requirements

PROS CS can run either with **Access 2007** database or with **SQL** database. If it runs with Access database **NO** extra configuration or installation is needed. If it runs with SQL database and the database will be placed on the same PC as PROS Server, then installation of SQL Server Express is required. The setting shown on **picture 4 MUST** be set when installing SQL Server. The password entered in the field is required but it is not specified by PROS Server. So the person installing it can enter random password here (should write it down for future use of SQL Server). All other settings should be left as their default values.

Minimum SQL requirements are SQL Server 2008 R2 or SQL Express 2008 R2. SQL Express 2008 R2 can be downloaded from <u>http://www.microsoft.com/en-us/download/details.aspx?id=30438</u> (Download the file - **SQLEXPRWT_x86_ENU.exe**).

1 SQL Server 2008 R2 Setup			
Database Engine Configu	iration ation security mode, adm	inistrators and data directories.	
Setup Support Rules Feature Selection Installation Rules Instance Configuration Disk Space Requirements Server Configuration Database Engine Configuration Error Reporting Installation Configuration Rules Installation Progress Complete	Account Provisioning Data Directories FILESTREAM Specify the authentication mode and administrators for the Database Engine. Authentication Mode Windows authentication mode Mixed Mode (SQL Server authentication and Windows authentication) Specify the password for the SQL Server system administrator (sa) account. Enter password: Confirm password: Specify COL Server administrator		ngine. n) unt.
	Administrator (Adm	Add Remove	SQL Server administrators have unrestricted access to the Database Engine.

Picture 4

5. Basic configuration

If you want to change the PROS Server configuration or change the Database type (SQL or Access) you will need to start the **PROS CS Setup**.

(Start->All Programs->Videx->PROS CS->PROS CS Setup)

* *
Operator name
Admin -
Password
Login

Picture 5

Default values for login are:

- Operator name: Admin
- Password: admin

and can be changed later in PROS Client.

5.1 PROS Server configuration

Here you can see the PROS Server **status** in the top of the window, the **ports** used for communication between PROS Client and PROS Server, and the buttons for starting, stopping and removing the PROS Server **service (PROS Server is running as a windows service, not as a standard windows application).**

After installing the PROS Server, it is started automatically so you don't need to do extra configuration. But, if you can't connect with the PROS Client to the PROS Server, please first check the server status if it is RUNNING.

	STATUS	Running	
Server			
Events Port			
54321			
Large Data Port	Start	Stop	Remove
54322			
Select the Database type y	ou want to use :		
M:	S Access	SQL	
		nhv	

Picture 6

- START button registers the PROS Server as a windows service and starts it immediately
- **STOP** button **stops** the PROS Server
- **REMOVE** button **stops** the PROS Server and **unregisters** it from windows services

Note: You don't need to press the APPLY button after pressing the START, STOP or REMOVE button.

5.2 Database configuration

If you want to change the Database type used for storing data in the software you can choose from the options either MS Access or SQL.

WARNING: When switching from Access to SQL or from SQL to Access – data is not transferred. You will have to enter all hardware and user configuration manually. If SQL is chosen the following screen appears (picture 7)

🖳 Server Setup			×
	STATUS	Running	
Server			
Events Port			
54321			
Large Data Port	Start	Stop	Remove
54322			
Select the Database typ	In you want to use : MS Access and location:	SQL press (Default database loc rver or SQL Express (not de Test Co	ation) efault database location) ennection
	App	θy	

Picture 7

SQL database can be at its default location (in PROS CS installation folder) and attached to local SQL Server Express or it can be on a remote SQL Server and attached to it (the location of the database that needs to be attached on the remote SQL Server is: "Videx\PROS Plus\Blank Database"). If second option is chosen the following screen appears

Server Setup			.
	STATUS	Running	
Server			
Events Port			
54321	-		
Large Data Port	Start	Stop	Remove
54322			J
Select the Database type you	want to use :		
🔘 MS A	ccess	SQL	
SQL Database engine and log	ation: 🦳 SQL F	xpress (Default database loca	tion)
		anvar ar SOL Evernan (not daf	ault database legation)
	JGL J	erver of SQL Express (not der	
SQL Server's IP address :			
Port :	1433	·	
User ID :		Test Con	nection
User Password :		TO ALCON	noction
Connect Timeout :	30 seconds		
Security			
Nor	e: 💿		
Integrated Securi	ty: 🔘		
Integrated Security SS	PI: 🔘		
Trusted Connection : 💿			
	۵	why .	
	19	943	



Here, SQL Server address and login credentials are entered (these settings are provided by the SQL Server administrator).

After choosing SQL database location, connection with the server must be tested (**Test Connection** button) so that the settings can be applied.

DatabaseSetup
Connection OK
ОК

Picture 9

After this dialog appears, **Apply** button is enabled and database setup is finished. If some error dialog box appears instead of the one in the picture, something is not set correctly. Most common issues are:

- o SQL Server is not installed on local PC (if Default database location chosen)
- SQL Server is installed but authentication mode is Windows authentication mode – not Mixed mode (see Picture 4)
- Problem in **local network/internet connection** (if **Not default database location** chosen).
- Not all parameters are correct IP Address, Port, User, Password, Security... (if Not default database location chosen).

5.3 PROS Client configuration

In the Servers form (Settings->Servers) you can change or add new Servers. The default server is Local (Local = the Client is on the same PC as the Server). If your Server is on a remote PC (not the same PC as the Client) then you will need to add new Server with the IP address of the remote PC and the port configured in the Server Setup (default is 54321).

—		Servers ×
Set Default Server Local		Servers -Server Parameters Name (Description) Local IP Address 127.0.0.1 Port (Events port) 54321 ✓ Auto Logon User Admin Password ••••• Clear local cache
New	Edit	Delete e & Exit

Picture 10

After configuring the Servers, you can choose a Server from the "Connect To" menu in the top-right corner of the Client. You can change a Server without closing the Client by clicking on it in the dropdown list. If you want to see info about the current server, just click on the icon next to the "Connect To" menu and an info form will be displayed onscreen.



Northern Office

Videx Security Ltd. Unit 4-7 Chillingham Industrial Estate Newcastle Upon Tyne NE6 2XX Tel: 0870 300 1240 Fax: 0191 224 5678

Southern Office

1 Osprey Trinity Park Trinity Way London E4 8TD Tel: 0870 300 1240

Technical Support

tech@videxuk.com Tel: 0191 224 3174 Fax: 0191 224 4938 www.videxuk.com